

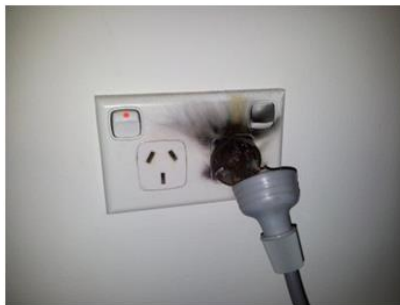
Tenants' Rights and Responsibilities

RIGHTS

1. Receive urgent repairs immediately from agent/landlord



Water leaks/problem

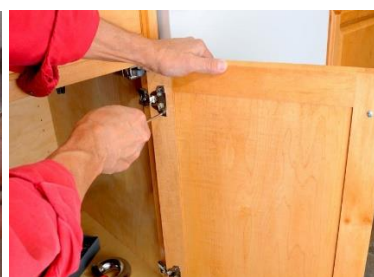


Electricity problem



Gas problem

2. Get general/non-urgent maintenance work done in reasonable time



3. Get repairs costs paid by agent/landlord when it is not your fault



4. Get bond returned fully when house is in good condition



5. Get free help when you have issues with landlord and real estate agent



Telephone Advice (03) 6223 2641 or 1300 652 641

They can arrange an interpreter if needed
Mon-Fri 9.30am – 4pm

Email: tenants@netspace.net.au – include your phone number when emailing as they cannot advice via email.

RESPONSIBILITIES

1. Pay rent on time



2. Keep the property clean



2. Maintain the house



3. Ask permission to real estate agent/owner before making changes to the house



4. Ask for repairs in writing



5. Tell real estate agent/owner 14 days before moving out (at the end of lease)



6. Be a good neighbour

